

Directions to Citizens Bank of Mukwonago
in Waukesha - 2109 Corporate Drive

from Hwy I-94.

- Exit Hwy 18 West.
- Follow Hwy 18 West toward Waukesha to Hwy 164/59 and turn south.
- When Hwy 164 branches off from Hwy 59, stay on Hwy 59. Take Hwy 59 to Center Road and turn left or south to the bank.



*Note: CLE credits can be applied for as a
result of this workshop*

Mission Statement

*The Mediation and
Restorative Justice Center
promotes and provides
mediation and other effective
processes of conflict resolution
and restorative justice.*

Mediation and Restorative Justice Center

A Program of Wisconsin Community Services, Inc.

Cathy A. Warmington, JD Director

414 W. Moreland Blvd., Suite 204
Waukesha, WI 53188
3732 W. Wisconsin Avenue, 2nd Floor
Milwaukee, WI 53208

Phone: 262-544-1647
Fax: 262-544-9456
E-mail: mcwc@wiscs.org
Website: www.wiscs.org/mediation.htm



©2009WCS



MEDIATION AND RESTORATIVE JUSTICE CENTER

Mediation and Dispute

Resolution Skills

Workshop

Two-day Training

Dates: Thursday, February 18, 2010
AND
Friday, February 19, 2010

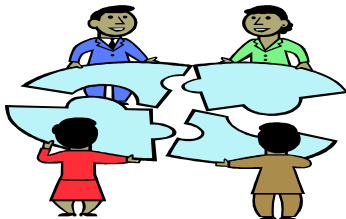
Time: 9:00 a.m. to 4:00 p.m.

Helping People Resolve Conflict

What is Mediation

Mediation is a confidential process that assists people in resolving conflicts or disputes. The mediation session offers people the opportunity to create their own mutually agreeable solutions with the assistance of a trained, impartial third party, a mediator. The mediator does not make decisions for the parties or determine who is right or wrong. Mediation is not a court hearing or a counseling session. Neither lawyers nor witnesses are needed, although, lawyers may attend to advise their clients.

Mediation sessions are informal, structured discussions to help clarify the issues and move towards agreement. Parties are given the opportunity to listen to each other and to speak without interruption. If an agreement is reached, it may be written down and signed by the parties. Before participating in a mediation session, the parties should think about possible solutions to the problem.



Workshop Topics

- ◆ Conflict Resolution
- ◆ The Mediation Process
- ◆ The Mediator
- ◆ Communication Skills

This workshop is a "hands-on" experiential training that will give participants an opportunity to test their skills in helping others to resolve disputes and find peaceful solutions to their differences.

This workshop is held at the :

**Citizens Bank of Mukwonago
in Waukesha**

2109 Corporate Drive
Waukesha, WI 53188

Citizens Bank phone #262-548-0208

(see back panel for directions)

Please fill out, detach, and mail your Registration payment of **\$250.00** to:

Mediation & Restorative Justice Center

414 West Moreland Blvd, Suite 204

Waukesha, WI 53188

For: Two-day Training

Dates: February 18, 2010 and February 19, 2010

Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: Home: _____

Work: _____

Cell: _____

Email: _____

Current Position: _____

Give a brief explanation as to your interest in participating in this workshop: _____

A follow up reminder will be sent by e-mail

During the 1 hour lunch the premises must be vacated—